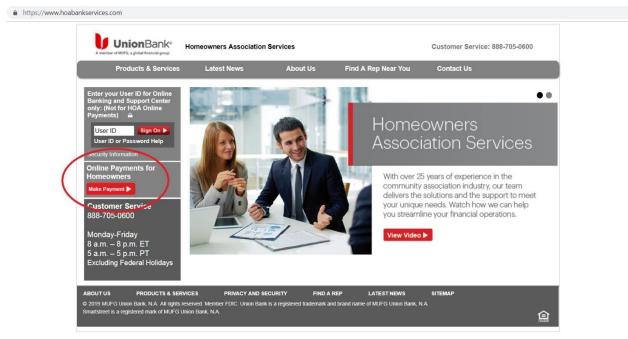
# If you are a homeowner/condo owner please follow the instructions below:

Please go to the following website:

#### WWW.HOABANKSERVICES.COM



Please select the "Make Payment" option on the left hand side of the screen.

You will be given the following options:

- 1. Login Returning Users
- 2. Make a One Time Payment
- 3. Register to Create an Account

ke a Payment <u>W</u>	elcome! Click Here to Learn More and	<u>l Get Help</u>
site is compatible with Internet Explorer 10, Interne	t Explorer 11, Microsoft Edge and Chrome™(latest version)	
Returning User Forgot Password or Username Help	Make a One-Time Payment as a Guest <u>One-Time Payment Help</u>	Register for an Account Registration Help
Username Password	Make a quick one-time e-Check or Credit Card payment without registering for an account.	Register to: • Set up recurring payments • View payment History • Save Property and Payment information
Login Forgot your password? Forgot your username?	Make a One-Time Payment	Create an Account

#### **One Time Payments**

- 1. One-time payment as a guest:
  - a. You have the option of making a one-time payment as a guest using a credit card or Echeck
    - i. Please note there an additional service fee of \$14.95 to use a credit card for payment
    - ii. There are no additional fees for using the Echeck payment method. Echeck uses your bank routing and checking account numbers to issue an electronic check for payment
- 2. Please find your Association, you will do so by typing the association name in the search box and clicking find. Please click on the correct association that comes up in the box.

#### Make a One-Time Payment

#### Sign-in or Register

Property	Payment	Authorize	Confirm			
Find Your Pi	roperty					Ŀ
* Indicates re	equired fields.					
Type Partial	Association Name	then click Find. Cli	ck <u>here</u> for an e	example		
	Homeowner	Association Name	* carrara			Find
		Please	select your	association	×	ABC Association Account Number * 1825545
paying for a	entering your Ho nd can be located sample coupon, f	i on y CARRA	ara <mark>a</mark> t lakel	AND CONDO ASSOCIATION (Auburn, WA)		Data Dae JUN 1, 2000 900.00 After This Bate JUN 10, 2000 900.00 JUN 10, 2000 90 JUN 10, 2000 9
						525545 5 000002000 000003000 3
	eowner ID,Accour (Assigned by Man					
						Cancel

3. Please enter in your Homeowner ID number, If you do not know what your homeowner ID is please call out office and one of our staff can provide you with that information. Please select continue after entering your homeowner ID

#### Make a One-Time Payment

#### Sign-in or Register

Property	Payment	Authorize	Confirm		
Find Your Pr	operty				Help
* Indicates re Type Partial /	Association Name	then click Find. Cl Association Name		xample AT LAKELAND CONDO ASSOCIATION (Auburn	, WA) Find
paying for a Refer to the	nd can be located sample coupon,	l on your coupon o to the right, or con	r statement <mark>wh</mark> tact your Mana	r. This number identifes the property you are ich is assigned by your Management Company. gement Company if you are unable to locate.	Internet Association Name *         All Association           Internet Name *         1028445           Internet Name *         1011,200X           Internet Name *         1011,12,200X           Internet Name *         1012,10,200X <tr< td=""></tr<>
		nt or Unit Number <sup>a</sup> agement Company	1234		
					Continue Cancel

4. Confirm that the information is correct, if it is please select "yes, continue to make a payment"

Make a One-Time Payment		<u>Sign-in or Reg</u>	ister
Property Payment Authorize Confirm			
Property Found			
Is this your property below?			
Homeowners Association	Management Company	HOA ID	Property Location
CARRARA AT LAKELAND CONDO ASSOCIATION	Around the Clock, Inc.	1234	Auburn, WA
		Yes, Co	ntinue to Make a Payment
Not what you are looking for	r? Search Again Cane	cel	

5. Please enter in the amount you wish to pay and select your type of payment

Make a One-Time Payment	<u>Sign-in or Register</u>
Property Payment Authorize Confirm	
Indicates required fields.	
Property	
	Change Property
Homeowners Assocation	CARRARA AT LAKELAND CONDO ASSOCIATION
Management Company	Around the Clock, Inc.
Homeowner ID	1234
Property Location	Auburn, WA
HOA Payment	
Payment Amount * \$200.00	
Please click your appropriate payment type below: *	
CREDIT/DEBIT CARD	E-CHECK

6. If paying with a credit card you will need to enter the following information, check the box stating "I have read and understand all of the E-sign agreement and Authorization Agreement", click continue

CREDIT/DEBIT CARD		E-CHECK	
All credit/debit card payments:			
Will be processed by a third party			
Are assessed a \$14.95 fee for each Have a \$5000 maximum payment			
omeowner Associatio	n Services Credit Card Payment		
Billing Information		Payment Details	
First Name *	Last Name *	Description	Amount
JANE	DOE	HOA Payment	\$200.00
10-12-12 13-05 - 57-120			
Address Line 1 *		Technology Fee	\$14.95

Zip \*

payment. There is a \$5000 maximum

payment amount for each transaction.

\$214.95

Payment Total

 AUBURN
 Washington ~ 98002
 Payments made after 8 p.m. ET will be processed the next business day.

 Contact Number \* (Do not enter hyphens or spaces)
 Email \*
 Payments made after 8 p.m. ET will be processed the next business day.

 2535556895
 JANEDOE@GMAIL.COM
 Payments made after 8 p.m. ET will be processed the next business day.

 \*
 I have read and understand all of the E-Sign Agreement and Authorization Agreement
 Privacy Policy.

State \*

7. Enter your Credit Card information and select "Process Credit Card"

Address Line 2 (Optional)

City \*

A member of MUFG, a global financial group	Homeowners Associa	tion Services	Customer Service: 888-705-0600	
	Card Information *Card Number: *Expiration: *CVV:	Month V / Year V	* Denotes a required field	
ī	Transaction Inform Amount: \$214 Process Credit Card			

# Sign in or Register

UnionBank* Homeowners Association Service d MOT. a global financial group	customer Se	rvice: 888-705-0600
	lcome! Click Here to Learn More an	<u>d Get Help</u>
site is compatible with Internet Explorer 10, Internet I Returning User <u>Forgot Password or Username Help</u>	Explorer 11, Microsoft Edge and Chrome™(latest version) Make a One-Time Payment as a Guest <u>One-Time Payment Help</u>	Register for an Account Registration Help
Username Password	Make a quick one-time e-Check or Credit Card payment without registering for an account.	Register to: • Set up recurring payments • View payment History • Save Property and Payment information
Login Eorgot your password? Forgot your username?	Make a One Time Payment	Create an Account

- 8. If you already have an account please login using the user name and password you selected.
- 9. To register please select "Create an Account"

ke a Payment	Welcome! Click Here to Learn More and	l Get Help
ite is compatible with Internet Explorer 10, Inter	net Explorer 11, Microsoft Edge and Chrome™(latest version)	
eturning User argot Password or Username Help	Make a One-Time Payment as a Guest <u>One-Time Payment Help</u>	Register for an Account <u>Registration Help</u>
Username Password	Make a quick one-time e-Check or Credit Card payment without registering for an account.	Register to: • Set up recurring payments • View payment History • Save Property and Payment information

10. Select Get started

UnionBank®	Homeowners Association Services	Customer Service: 888-705-0600
Register		

✓ SET UP E-CHECK RECURRING PAYMENTS Set up a schedule for recurring payments and never worry about making a payment again.	<ul> <li>TRACK PAYMENT HISTORY</li> <li>Keep track of all your previous payments.</li> </ul>
<ul> <li>MANAGE YOUR PROPERTIES</li> <li>Keep all your properties in one place.</li> </ul>	✓ MAKE A ONE-TIME PAYMENT Quickly make a one-time payment to your saved property.
Get Started Cancel	

11. Please find your Association, you will do so by typing the association name in the search box and clicking find. Please enter in your Homeowner ID number, If you do not know what your homeowner ID is please call out office and one of our staff can provide you with that information. Please select continue after entering your homeowner ID

#### Register

Find Your Property		1	<u>Help</u>
* Indicates required fields. Type Partial Association Name then click Find. Click <u>here</u> for an	n example		
Homeowner Association Name *	Please type at least 5 characters	Find	
located on your coupon or statement which is assigned by yo or contact your Management Company if you are unable to l	per. This number identifes the property you are paying for and can be <b>ur Management Company</b> . Refer to the sample coupon, to the right, ocate.	Homeware Association Number * ABC Association     Homeware Elucionet Number * 1925545     Homeware * 1925545     Homeware Elucionet Number * 1925545     Homeware Elucionet Number * 1925545     Homeware Elucionet Number * 1925545     Homeware * 192554     Homeware * 192554	
Homeowner ID, Account or Unit Number *			
(Assigned by Management Company)		Continue Cancel	

12. Verify the information is correct and select "yes, continue to register"

Re	gis	ster	1

Homeowners Association	Management Company	HOA ID	Property Location
CARRARA AT LAKELAND CONDO ASSOCIATION	Around the Clock, Inc.	1234	Auburn, WA
		Vac	ontinue to Register
Nickname		Yes, C	ontinue to Register
	idence, Rental, Vacation		

13. Please complete the person information, Login ID, and Password sections. Check the box stating "I have read and understand all of the E-sign agreement and Authorization Agreement", click register

## Register

Property			
			Change Property
Homeowners Assocation			CARRARA AT LAKELAND CONDO ASSOCIATIO
Management Company			Around the Clock, Inc
Homeowner ID			123
Property Location			Auburn, W.
Personal Information			
Email Address *			
JANEDOE@GMAIL.COM			
First Name *	L	ast Name *	
JANE		DOE	
Address Line 1 *			
1234 65TH CT SE #D			
Address Line 2 (Optional)			
City *	State *		Zip *
Auburn	Washington	~	98002
lome Phone (Do not enter hyphens or space	es) W	/ork Phone (Do not enter hy	phens or spaces)
, n i			
ogin ID			
ogin ID *			
JANEDOE123	Y	Your login ID should meet	t the following requirements:
		Must be 4 to 50 characters	
		The following energial chara	store may NOT be used: ( /) . 94 # ¢ A * 91 "
		The following special chara	acters may NOT be used: ' , / \ ; % # \$ ^ * & "
assword		The following special chara	acters may NOT be used: ' , / \ ; % # \$ ^ * & "
assword		Your pa	
assword *		Your pa • At lea • At lea	assword should meet the following requirements ast 1 or more Upper Case Letters (A-Z) ast 1 or more Lower Case Letters (a-z)
assword Password *		Your pa • At lea • At lea • At lea • At lea	assword should meet the following requirements ast 1 or more Upper Case Letters (A-Z)
assword * Password * 		Your pa • At lea • At lea • At lea • At lea • Must Passwo	assword should meet the following requirements ist 1 or more Upper Case Letters (A-Z) ist 1 or more Lower Case Letters (a-z) ist 1 or more Numbers (0-9) be at least 8 characters/numbers in length <b>ord Strength:</b>
assword * Password * Confirm Password *	• f the <u>E-Sign Agreement</u> and <u>Author</u>	Your pa • At lea • At lea • At lea • At lea • Must Passuo	assword should meet the following requirements ist 1 or more Upper Case Letters (A-Z) ist 1 or more Lower Case Letters (a-z) ist 1 or more Numbers (0-9) be at least 8 characters/numbers in length <b>ord Strength:</b>

14. Please enter your username and password and click "login"

Returning User	Make a One-Time Payment as a Guest	Register for an Account
orgot Password or Username Help	<u>One-Time Payment Help</u>	Registration Help
Username	Make a quick one-time e-Check or Credit Card payment	Register to:
	without registering for an account.	<ul> <li>Set up recurring payments</li> </ul>
Password		View payment History
		Save Property and Payment information
Forgot your passw	ord?	
Login Forgot your userna	Make a One-Time Dayment	Create an Account

15. Verify your account information is correct, you can select to set up recurring payments, onetime payments, or view your payment history

Properties My Profile	My Billing Info FAQs	Welcome, JANE I Sign Out
y Properties		Add a New Property
CARRARA AT LAKELAND C	ONDO ASSOCIATION	Delete Property
D		Recurring Payments
Property Profile		Recurring rayments
Property Profile Property Location	Auburn , WA	You don't have recurring payments set up yet.
	Auburn , WA Around the Clock, Inc.	
Property Location		

16. For recurring payments please enter in the requested information and click "save recurring payment"

/ Properties My Profile My Billing Info FAQs		Welcome, JANE ! Sign Out
ecurring Payment for the CARRARA AT LA	KELAND CONDO	ASSOCIATION
Payment         Verify Schedule         Authorize         Confirm           Indicates required fields.         Indicates required fields.         Indicates required fields.         Indicates required fields.		
Property		н
Homeowners Assocation		CARRARA AT LAKELAND CONDO ASSOCIATIO
Management Company		Around the Clock, Ir
Homeowner ID		12:
Property Location		Auburn, W
Billing Information		
Same as Registered Address		
First Name *	Last Name *	
Address Line 1 *		
K .	State *	Zip *
	Select State	e ~
act Number * (Do not enter hyphens or spaces)	Email *	
rence		
nent Day	1st of the N	Month
iency	Every Mont	th
Date	04/11/2019	9
Date	0	Choose Expiration Date
	$\bigcirc$	Until I change or cancel this payment
ent Information		
ent Information		\$0.00
		\$0.00

17. For a one-time payment please enter the amount you want to pay and select payment type

My Properties	My Profile	My Billing Info	FAQs	Welcome, JANE !	Sign Out

## Make a One-Time Payment

Descender	Deremand	Authorize	Confirm				
Property * Indicates require	Payment	Authorize	Conlim				
Property	a neids.						
Homeowners A	Assocation				CARRARA AT LA	KELAND CONDO	ASSOCIATION
Management C	Company					Around	the Clock, Inc.
Homeowner ID	)						1234
Property Locat	ion						Auburn, WA
HOA Payment							
Please click yo	our appropriate	e payment type	below: *				
	CREI	DIT/DEBIT	CARD		E-CHECK		

Cancel

18. For a credit card payment please enter the requested billing information and click continue

CREDIT/	DEBIT CARD		E-CHECK	
Il credit/debit card payments: Vill be processed by a third party proc kre assessed a \$14.95 fee for each pay lave a \$5000 maximum payment amo DMEOWNER ASSOCIATION S	ment.			
Billing Information			Payment Details	
Same as Registered Address			Description	Amount
First Name *	Last Name *		HOA Payment	\$0.00
			Technology Fee	\$14.95
Address Line 1 *			A \$14.95 fee will be asse payment. There is a \$50 payment amount for eac	00 maximum
Address Line 2 (Optional)			Payment Total	\$14.95
City *	State * Select State  V	Zip *	Payments made after 8 processed the next busin	
Contact Number * (Do not enter hyph	ens or spaces) Email *			

Continue

# 19. For Echeck payments please enter the requested billing information and click submit payment

Billing Information		
Same as Registered Address		
First Name *	Last Name *	
Address Line 1 *		
Address Line 2 (Optional)		
City *	State *	Zip *
City *	State * Select State	Zip *
City *	Select State	
	Select State	
	Select State	
Contact Number * (Do not enter hyphens or spaces)	Select State	