

If you are a Rental Tenant please follow the instructions below:

Please go to the following website:

WWW.HOABANKSERVICES.COM

https://www.hoabankservices.com

UnionBank Homeowners Association Services Customer Service: 888-705-0600
A member of MUFJ, a global financial group

Products & Services Latest News About Us Find A Rep Near You Contact Us

Enter your User ID for Online Banking and Support Center only: (Not for HOA Online Payments) **Sign On**
User ID **Sign On**
User ID or Password Help

Security Information

Online Payments for Homeowners
Make Payment

Customer Service
888-705-0600

Monday-Friday
8 a.m. – 8 p.m. ET
5 a.m. – 5 p.m. PT
Excluding Federal Holidays

Homeowners Association Services

With over 25 years of experience in the community association industry, our team delivers the solutions and the support to meet your unique needs. Watch how we can help you streamline your financial operations.

View Video

ABOUT US PRODUCTS & SERVICES PRIVACY AND SECURITY FIND A REP LATEST NEWS SITEMAP

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Please select the “Make Payment” option on the left hand side of the screen

1. One-time payment as a guest:
 - a. You have the option of making a one-time payment as a guest using a credit card or Echeck
 - i. Please note there an additional service fee of \$14.95 to use a credit card for payment
 - ii. There are no additional fees for using the Echeck payment method. Echeck uses your bank routing and checking account numbers to issue an electronic check for payment
2. For Rental Tenants your association will be “AROUND THE CLOCK INC – OWNERS TRUST (KENT, WA)” Please type all or part of that name into the search bar and select find

Make a One-Time Payment

[Sign-in or Register](#)

Property | Payment | Authorize | Confirm

Find Your Property [Help](#)

* Indicates required fields.
Type Partial Association Name then click Find. Click [here](#) for an example

Homeowner Association Name *

Please select your association X

AROUND THE CLOCK INC - OWNERS TRUST (Kent, WA)

Continue by entering your HomeOwnerID/Account/Unit number. This number identifies the property you are paying for and can be located on your coupon or statement **which is assigned by your Management Company**. Refer to the sample coupon, to the right, or contact your Management Company if you are unable to locate.

Homeowner ID,Account or Unit Number *
(Assigned by Management Company)

Association Name * ABC Association

Account Number * 1525545

Date Due	Amount Due
JUN 11, 20XX	\$201.00
After This Date	Pay This Amount
JUN 10, 20XX	\$30.00

Please Make Check Payable to your Association

Amount Paid \$ _____
Check # _____

0213 00000ABC 0000000001525545 5 000002000 000003000 3

3. Please enter in your Homeowner ID number, If you do not know what your homeowner ID is please call our office and one of our staff can provide you with that information. Please select continue after entering your homeowner ID

Make a One-Time Payment

[Sign-in or Register](#)

Property | Payment | Authorize | Confirm

Find Your Property [Help](#)

* Indicates required fields.
Type Partial Association Name then click Find. Click [here](#) for an example

Homeowner Association Name *

Continue by entering your HomeOwnerID/Account/Unit number. This number identifies the property you are paying for and can be located on your coupon or statement **which is assigned by your Management Company**. Refer to the sample coupon, to the right, or contact your Management Company if you are unable to locate.

Homeowner ID,Account or Unit Number *
(Assigned by Management Company)

Homeowner Association Name * ABC Association

Homeowner ID/Account Number * 1525545

Number	Association Name	Date Due	Amount Due
6	ABC Association	JUN 11, 20XX	\$201.00
Homeowner ID/Account Number		After This Date	Pay This Amount
1525545		JUN 10, 20XX	\$30.00

Please Make Check Payable to your Association

Amount Paid \$ _____
Check # _____

0213 00000ABC 0000000001525545 5 000002000 000003000 3

[View larger](#)

4. Confirm that the information is correct, if it is please select “yes, continue to make a payment”

Make a One-Time Payment

[Sign-in or Register](#)

Property	Payment	Authorize	Confirm
Property Found			
Is this your property below?			
Homeowners Association	Management Company	HOA ID	Property Location
AROUND THE CLOCK INC - OWNERS TRUST	Around the Clock, Inc.	1234	Kent, WA
			Yes, Continue to Make a Payment
Not what you are looking for?		Search Again	Cancel

5. Please enter in the amount you wish to pay and select your type of payment

Make a One-Time Payment

[Sign-in or Register](#)

Property	Payment	Authorize	Confirm
<small>* Indicates required fields.</small>			
Property			
			Change Property
Homeowners Association	AROUND THE CLOCK INC - OWNERS TRUST		
Management Company	Around the Clock, Inc.		
Homeowner ID	1234		
Property Location	Kent, WA		
HOA Payment			
Payment Amount *	<input type="text" value="\$0.00"/>		
Please click your appropriate payment type below: *			
CREDIT/DEBIT CARD		E-CHECK	
			Cancel

6. If paying with a credit card you will need to enter the following information, check the box stating "I have read and understand all of the E-sign agreement and Authorization Agreement", click continue

CREDIT/DEBIT CARD

E-CHECK

* All credit/debit card payments:

- Will be processed by a third party processor.
- Are assessed a \$14.95 fee for each payment.
- Have a \$5000 maximum payment amount for each transaction.

Homeowner Association Services Credit Card Payment

Billing Information	Payment Details
First Name * <input type="text" value="JANE"/>	Description
Last Name * <input type="text" value="DOE"/>	Amount
Address Line 1 * <input type="text" value="1234 65TH CT SE #D"/>	HOA Payment \$200.00
Address Line 2 (Optional) <input type="text"/>	Technology Fee \$14.95
City * <input type="text" value="AUBURN"/>	A \$14.95 fee will be assessed for each payment. There is a \$5000 maximum payment amount for each transaction.
State * <input type="text" value="Washington"/>	Payment Total \$214.95
Zip * <input type="text" value="98002"/>	Payments made after 8 p.m. ET will be processed the next business day.
Contact Number * (Do not enter hyphens or spaces) <input type="text" value="2535556895"/>	
Email * <input type="text" value="JANEDOE@GMAIL.COM"/>	

* I have read and understand all of the [E-Sign Agreement](#) and [Authorization Agreement](#)

[Privacy Policy](#)

Continue

7. Enter your Credit Card information and select "Process Credit Card"



Homeowners Association Services

Customer Service: 888-705-0600

Card Information

* Denotes a required field

*Card Number:

*Expiration: /

*CVV:

Transaction Information

Amount: \$214.95

[Process Credit Card](#)

[Cancel Transaction](#)

Sign in or Register

8. Sign in or Register:

- The second option you have is to sign in/register to make a payment
 - You can set up one time or recurring payments
 - Recurring payments must use Echeck payment method
 - One-time payments can be made with a credit card or Echeck
- Please note there an additional service fee of \$14.95 to use a credit card for payment

Make a One-Time Payment

[Sign-in or Register](#)

Property Payment Authorize Confirm

9. To register please select "Create an Account"



Homeowners Association Services

Customer Service: 888-705-0600

Make a Payment

[Welcome! Click Here to Learn More and Get Help](#)

Our site is compatible with Internet Explorer 10, Internet Explorer 11, Microsoft Edge and Chrome™ (latest version)

<p>Returning User Forgot Password or Username Help</p> <p><input type="text" value="Username"/> <input type="text" value="Password"/></p> <p><input type="button" value="Login"/> Forgot your password? Forgot your username?</p>	<p>Make a One-Time Payment as a Guest One-Time Payment Help</p> <p>Make a quick one-time e-Check or Credit Card payment without registering for an account.</p> <p><input type="button" value="Make a One-Time Payment"/></p>	<p>Register for an Account Registration Help</p> <p>Register to:</p> <ul style="list-style-type: none">• Set up recurring payments• View payment History• Save Property and Payment information <p><input type="button" value="Create an Account"/></p>
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10. Select Get started



Homeowners Association Services

Customer Service: 888-705-0600

Register

- | | |
|--|---|
| <p>✓ SET UP E-CHECK RECURRING PAYMENTS
Set up a schedule for recurring payments and never worry about making a payment again.</p> <p>✓ MANAGE YOUR PROPERTIES
Keep all your properties in one place.</p> | <p>✓ TRACK PAYMENT HISTORY
Keep track of all your previous payments.</p> <p>✓ MAKE A ONE-TIME PAYMENT
Quickly make a one-time payment to your saved property.</p> |
|--|---|

11. Please find your Association, you will do so by typing the association name in the search box and clicking find. Please enter in your Homeowner ID number, If you do not know what your

homeowner ID is please call out office and one of our staff can provide you with that information. Please select continue after entering your homeowner ID

Register

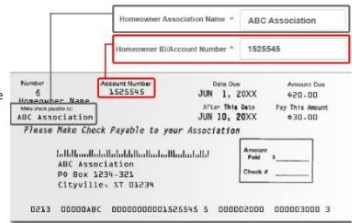
Find Your Property [Help](#)

* Indicates required fields.
Type Partial Association Name then click Find. Click [here](#) for an example

Homeowner Association Name *

Continue by entering your HomeOwnerID/Account/Unit number. This number identifies the property you are paying for and can be located on your coupon or statement which is assigned by your Management Company. Refer to the sample coupon, to the right, or contact your Management Company if you are unable to locate.

Homeowner ID,Account or Unit Number *
(Assigned by Management Company)



Sample Coupon:
Number: 6
Homeowner ID: 12345678
Date Due: JUN 1, 20XX
Amount Due: \$25.00
Pay this date: JUN 10, 20XX
Pay this amount: \$30.00
Please Make Check Payable to your Association
ABC Association
89 Bus 322N-2P3
Cityville, ST 0123N
Amount Paid: \$
Check #

12. Verify the information is correct and select “yes, continue to register”

Register

Property Found

Is this your property below?

Homeowners Association	Management Company	HOA ID	Property Location
AROUND THE CLOCK INC - OWNERS TRUST	Around the Clock, Inc.	1234	Kent, WA

Nickname
Ex. Primary Residence, Rental, Vacation

Not what you are looking for?

13. Please complete the person information, Login ID, and Password sections. Check the box stating "I have read and understand all of the E-sign agreement and Authorization Agreement", click register

Register

* Indicates required fields.

Property

[Change Property](#)

Homeowners Association	AROUND THE CLOCK INC - OWNERS TRUST
Management Company	Around the Clock, Inc.
Homeowner ID	1234
Property Location	Kent, WA

Personal Information

Email Address *

First Name * Last Name *

Address Line 1 *

Address Line 2 (Optional)

City * State * Zip *

Home Phone (Do not enter hyphens or spaces) Work Phone (Do not enter hyphens or spaces)

Login ID

Login ID *

Your login ID should meet the following requirements:

- Must be 4 to 50 characters or numbers in length
- The following special characters may NOT be used: ' , / \ ; % # \$ ^ * & "

Password

Password *

Confirm Password *

I have read and understand all of the [E-Sign Agreement](#) and [Authorization Agreement](#)
[Privacy Policy](#)

Your password should meet the following requirements:

- At least 1 or more Upper Case Letters (A-Z)
- At least 1 or more Lower Case Letters (a-z)
- At least 1 or more Numbers (0-9)
- Must be at least 8 characters/numbers in length

Password Strength:
Very Secure


[Cancel](#) [Register](#)

14. Please enter your username and password and click "login"

Our site is compatible with Internet Explorer 10, Internet Explorer 11, Microsoft Edge and Chrome™(latest version)

<p>Returning User Forgot Password or Username Help</p> <p>Username <input type="text"/></p> <p>Password <input type="password"/></p> <p><input type="button" value="Login"/> Forgot your password? Forgot your username?</p>	<p>Make a One-Time Payment as a Guest One-Time Payment Help</p> <p>Make a quick one-time e-Check or Credit Card payment without registering for an account.</p> <p><input type="button" value="Make a One-Time Payment"/></p>	<p>Register for an Account Registration Help</p> <p>Register to:</p> <ul style="list-style-type: none">• Set up recurring payments• View payment History• Save Property and Payment information <p><input type="button" value="Create an Account"/></p>
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15. Verify your account information is correct, you can select to set up recurring payments, one-time payments, or view your payment history

 **UnionBank**
A member of MFG, a global financial group

Homeowners Association Services Customer Service: 888-705-0600

My Properties | My Profile | My Billing Info | FAQs Welcome, JANE !

My Properties

AROUND THE CLOCK INC - OWNERS TRUST

Property Profile		Recurring Payments
Property Location	Kent , WA	You don't have recurring payments set up yet.
Management Company	Around the Clock, Inc.	
Homeowners Association	AROUND THE CLOCK INC - OWNERS TRUST	
Homeowners ID	1234	

16. For recurring payments please enter in the requested information and click “save recurring payment”

Recurring Payment for the AROUND THE CLOCK INC - OWNERS TRUST

Payment | Verify Schedule | Authorize | Confirm

* Indicates required fields.

Property		Help
Homeowners Association	AROUND THE CLOCK INC - OWNERS TRUST	
Management Company	Around the Clock, Inc.	
Homeowner ID	1234	
Property Location	Kent, WA	

Billing Information			
<input type="checkbox"/> Same as Registered Address			
First Name *	Last Name *		
<input type="text"/>	<input type="text"/>		
Address Line 1 *			
<input type="text"/>			
City *	State *	Zip *	
<input type="text"/>	Select State <input type="text"/>	<input type="text"/>	
Contact Number * (Do not enter hyphens or spaces)		Email *	
<input type="text"/>		<input type="text"/>	

Recurrence	
Payment Day	1st of the Month <input type="text"/>
Frequency	Every Month <input type="text"/>
Start Date	04/25/2019 <input type="text"/>
End Date	<input type="radio"/> Choose Expiration Date <input type="text"/>
	<input checked="" type="radio"/> Until I change or cancel this payment

Payment Information	
Payment Amount	\$0.00 <input type="text"/>
Payment Method	<input type="text"/>
	Add New Bank Account

Back | Save Recurring Payment

17. For a one-time payment please enter the amount you want to pay and select payment type

Make a One-Time Payment

[Sign-in or Register](#)

Property	Payment	Authorize	Confirm
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* Indicates required fields.

Property

[Change Property](#)

Homeowners Association	AROUND THE CLOCK INC - OWNERS TRUST
Management Company	Around the Clock, Inc.
Homeowner ID	1234
Property Location	Kent, WA

HOA Payment

Payment Amount *

Please click your appropriate payment type below: *

CREDIT/DEBIT CARD

E-CHECK

[Cancel](#)

18. For a credit card payment please enter the requested billing information and click continue

CREDIT/DEBIT CARD

E-CHECK

- * All credit/debit card payments:
- Will be processed by a third party processor.
- Are assessed a \$14.95 fee for each payment.
- Have a \$5000 maximum payment amount for each transaction.

Homeowner Association Services Credit Card Payment

Billing Information	Payment Details										
<input type="checkbox"/> Same as Registered Address First Name * <input style="width: 150px;" type="text"/> Last Name * <input style="width: 150px;" type="text"/> Address Line 1 * <input style="width: 100%; height: 20px;" type="text"/> Address Line 2 (Optional) <input style="width: 100%; height: 20px;" type="text"/> City * <input style="width: 150px;" type="text"/> State * Select State Zip * <input style="width: 100px;" type="text"/> Contact Number * (Do not enter hyphens or spaces) <input style="width: 150px;" type="text"/> Email * <input style="width: 150px;" type="text"/>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Description</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>HOA Payment</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Technology Fee</td> <td style="text-align: right;">\$14.95</td> </tr> <tr> <td colspan="2" style="font-size: small;">A \$14.95 fee will be assessed for each payment. There is a \$5000 maximum payment amount for each transaction.</td> </tr> <tr> <td>Payment Total</td> <td style="text-align: right;">\$14.95</td> </tr> </tbody> </table> <p style="font-size: small;">Payments made after 8 p.m. ET will be processed the next business day.</p>	Description	Amount	HOA Payment	\$0.00	Technology Fee	\$14.95	A \$14.95 fee will be assessed for each payment. There is a \$5000 maximum payment amount for each transaction.		Payment Total	\$14.95
Description	Amount										
HOA Payment	\$0.00										
Technology Fee	\$14.95										
A \$14.95 fee will be assessed for each payment. There is a \$5000 maximum payment amount for each transaction.											
Payment Total	\$14.95										
<div style="background-color: #555; color: white; padding: 5px 20px; border-radius: 5px; display: inline-block;">Continue</div>											

19. For Echeck payments please enter the requested billing information and click submit payment

All fields required unless noted otherwise

Billing Information

Same as Registered Address

First Name *

Last Name *

Address Line 1 *

Address Line 2 (Optional)

City *

State *

Select State



Zip *

Contact Number * (Do not enter hyphens or spaces)

Email *

Payment Information

Payment Method *

[Add New Bank Account](#)

Cancel

Submit Payment